

# Estate Walkabout Report

October 2020

## Penicuik

In Attendance:

Midlothian Council Nicola O'Connor - Housing Officer

Hazel Thomson - Tenant Participation Officer

This walkabout took place on Wednesday 21 October 2020. The walkabout due to current restrictions with Covid-19 was advertised to all tenants residing in the walkabout route by a flyer being sent to each household. Every household knew the date of the planned walkabout and were asked if they wanted to raise any concerns before the event to use the contact details supplied which was by telephone or email.

Two residents outlined their concerns to council staff before the walkabout. One of the complaints was already known to the Housing Officer and other will be checked regularly, on day of walkabout after checking the area there was no outstanding issue regards this complaint. The two residents were told of these updates after the walkabout.

We met at Dykes Road and covered this estate and continued to Cuikenburn on the day of this walkabout.

## Dykes Road

On the day of the walkabout there was four council properties with a collection of items left at their front door including electrical items. The Housing Officer took a note and will follow up with the households involved. One of the boundary fences in this street was missing a section. On two separate sections of steps were found to be loose and moved slightly when walking on them. A local resident mentioned on the day of the walkabout the lack of grit bins at the bottom of this estate. All grit bins are located at top of this estate and can cause difficulties to the elderly residents. The main route going into this estate had a high number of pot holes when we visited on this walkabout.

**Action: Reported to Contact centre all outstanding issues. Housing Officer to follow up with tenants regarding left items.**



### Cuikenburn

The street and road area were well maintained on the day of this walkabout and no issues were raised by local residents. We noted the condition of a block of garages which appeared to need some repairs but otherwise nothing required in immediate area.

The next Walkabout will be in Woodburn on the 18 November 2020.