

Midlothian Health and Social Care Partnership Shielding and Self Isolation- Privacy Notice

Our Privacy Promise

We promise to collect, process, store, and share your data safely and securely. Under the Data Protection Act 2018, you have a right to know how we do this.

Why do we need your personal information? How will we use it?

We need your personal information to enable us to support and protect you. Our aim is:

- Minimise the risk of you being infected with Covid-19
- Protect your health and wellbeing
- Provide services that will enable you to remain safely at home

We will help you by providing advice and support. For example:

- Accessing groceries and medication
- Practical tasks such as dog walking
- Weekly call back to help with isolation
- Financial advice and self-isolation support payments
- Details of the national support number and information available on the Midlothian council website

How we collect your personal information

NHS Lothian share with us the National Shielding list which identifies individuals classified as highly vulnerable and who are required to shield to protect themselves from coming into contact with the COVID-19 virus.

Public Health Scotland share with us details of individuals who have been asked to isolate either because they have tested positive or have been in close contact with someone who has tested positive.

All other information we collect about you is provided to us by you.

Information shared with us from NHS Lothian and Public Health Scotland

- Name, Date of Birth, Address, Telephone number
- Language assistance requirement
- GP Practice
- Community Health Index Number (CHI)
- Covid exposure and isolation dates

Information we may collect from you

- Name, Date of Birth, Address, Telephone number (if you contact us)
- Household composition i.e. number of adults, number of children
- Relationship to person needing support (if calling on behalf of someone else)
- Caring responsibilities
- Are you registered for priority supermarket delivery?
- Grocery requirements
- What support you have in place i.e. family, friends, neighbours, community
- Financial concerns
- Details of pharmacy if requiring support in collecting prescriptions

What lets us collect your information?

The law allows us to process your personal data for the purposes of protecting your vital interests, protecting public health more generally, providing health and social care services and, in the case of Midlothian Council and Midlothian Health and Social Care Partnership, exercising our duties as public authorities.

Will we share your personal information with anyone?

We may share your personal data with other Midlothian Council Departments or other services in the Health and Social Care Partnership. With your permission, we may also share information with voluntary groups who are providing support during the Covid-19 pandemic. When we share your information we only share what is necessary for other people to fulfil their roles in relation to supporting you.

In some circumstances we have a legal right to share information to safeguard public safety or if someone is at risk or harm. Only the minimum information for the purpose will be shared. If we do we will notify you and explain the legal basis which allows us to do so.

How long do we keep your personal data?

We do not keep records about you for longer than is necessary.

Further Information

You can find out more about your data subject rights under the Data Protection Act 2018 and UK GDPR at www.midlothian.gov.uk/privacy. This privacy notice is under Adult Social Care Services.

This includes your rights to request that we amend or erase your personal information.

We may update or revise this Privacy Notice at any time so please refer to the version published on our website for the most up to date details.