

01. Progress in delivery of strategic outcomes

Q2 20/21:

'Our vision is to improve families' lives by giving them the support they need, when they need it'

Children's Services have shown improvement throughout 2020 despite the many challenges posed by Covid-19. The Joint Inspection of services for children in need of care and protection in Midlothian, highlighted many good areas of practice. An action plan addressing the identified areas for improvement shall ensure that our journey of continuous improvement is progressed thus improving the outcomes for the children, young people and their families within Midlothian.

Within Children's services and community and lifelong learning we have managed to adapt and respond to the challenges of Covid-19 during quarter 2. The vast majority of tasks undertaken by children's service staff have remained similar to pre-covid times with the safety and protection of children and young people very much at the fore front of everything we do. Within CLL staff were initially redeployed to support communities however as schools have reopened they have reverted back to their original tasks. A priority is to ensure that all the young people who were due to go to college or further education are supported to either stay on at school or to support them with their remote learning for their college course. The foundation apprenticeships and other funded projects to support young people into employability are being progressed, therefore Q3 shall see us reporting on the numbers undertaking the various different routes of learning and employment.

Between February and March 2020 the Care Inspectorate with its partners completed a joint inspection of services for children and young people in need of care and protection in Midlothian with the following grades awarded;

- Leadership and Direction – GOOD
- Impact on Families – GOOD
- Impact on Children and Young People – GOOD
- Improvement in the safety, wellbeing and life chances of vulnerable children and young people – GOOD

The report was very positive citing that the Inspection team were very confident that the partnership in Midlothian has the capacity to continue to improve.

Working collaboratively with partners in health, police, education, The Scottish Children's Reporter Administration (SCRA) and the third sector, a partnership approach will now be taken to develop an action plan to meet the areas identified for improvement.

Integrated Children's Services Plan:

A new 3 year plan was completed and submitted to the Scottish Government in draft pending final governance approval by the NHS in September 2020.

The Promise

Ongoing work around the planning to take the recommendations forward continues and Midlothian is represented at this strategic group. It is hoped by the beginning of 2021 a plan will be in place.

Foster Carers and Adopters:

We currently have 44 foster carers who currently look after 54 children and young people and therefore are at capacity and working hard to support vulnerable children and families, some have converted into adult carers to support Continuing Care placements. Though a number of foster carers also retired during 2019/20 though we have been fortunate to replace many of our fostering population. Though Covid-19 has had an impact on our ability to recruit in the way we normally would the team are using available technology and have already ran a number of Preparation Groups. Our foster carer input has been excellent during the pandemic and despite a number of anxieties, they continue to accommodate children as well as help and support family contact.

Adoption and Permanence Planning:

Despite the impact of Covid19 Midlothian Council continue to run a permanence service. The Care Inspectorate did an unannounced visit in February 2020 and the service received a very positive report where the evaluative Grades awarded were all 'Good'. The Care Inspectorate commented on the quality of our own internal mechanism for recruiting adopters (and foster Carers) and asked that this be continued.

Residential Care Homes:

Our care homes continue to provide residential care for up to 9 young people with one emergency bed. Our residential care staff have proved to be excellent during the pandemic and have gone above and beyond to support our most vulnerable looked after population. This includes working longer shifts, covering locum cover to reduce the footfall in our care homes and in some instances leaving their own family environment to provide a consistent high level of care to our young people.

Kinship Care: Midlothian's Kinship Carers continue to be a key resource for children and young people who can no longer remain with their parents and we currently have 69 children placed in kinship care. Children's services remain committed to supporting kinship carers both financially and emotionally to ensure that all placements are offered the right support when needed. This was borne out in the recent increase in allowances which was also awarded to Kinship Carers. The Permanence and Care Excellence (PACE) statistics for 2018/19 illustrate that the majority of children (70%) who are unable to live with their birth parents, were provided with a secure and stable setting through a kinship arrangement. This is in line with our policy direction to secure children within an extended family arrangement wherever possible.

Youth Justice Strategy: The Midlothian Youth Justice Strategy, 2020-22 has been signed off by the Getting It Right For Every Midlothian Child (GIRFEMC) Board and will now be rolled out across all partner agencies. We continue to strengthen the positive links and networking with the Centre for Youth and Criminal Justice (CYCJ) and the Scottish Government to focus on priority themes;

- Advancing the whole system approach
- Improving life chances
- Developing Capacity and Improvement

Mental Health:

In order to ensure that the work that Midlothian Early Action Partnership (MEAP) is doing is not duplicated a strategic planning group for children and young people's mental health, has been established as a sub group reporting to the GIRFEMC Board to ensure that all the work undertaken across the community planning partnership is set out in a plan with identified actions to take forward. The strategic planning group shall have the responsibility of ensuring the plan is taken forward and to bring a progress report to the GIRFEMC Board on a 6 monthly basis.

Raising Attainment – This is a key improvement area identified as part of the findings from the recent joint children's services inspection. In order to progress this area of work a further sub group has recently been established which will report to the GIRFEMC board. This group will also ensure that all the work undertaken across the community planning partnership is set out in a plan with identified actions to take forward. The strategic planning group shall have the responsibility of ensuring the plan is taken forward and to bring a progress report to the GIRFEMC Board on a 6 monthly basis.

Income Maximisation Project

Midlothian Council is working in Partnership with Penicuik Citizens Advice Bureau (CAB) to improve the financial circumstances of families supported by the Children and Families Social Work teams. A dedicated Income Maximisation Worker based at Penicuik CAB will work with and receive referrals from Children and Families Social Work Department and work primarily with families where children are on the child protection register or are looked after.

The Income Maximisation Worker will develop a wraparound service through liaison with mental health projects, family support, AIM HI Project, specialist debt/money advice worker and linking with local organisations such as Health in Mind, VOCAL, Sure Start and Changeworks. The worker will aim to increase household income and improve the quality of life for the family, ensuring families experiencing difficulties are able to access the service.

Family Group Decision-Making:

We developed a pilot Family Group Decision-Making service (FGDM) to empower families and meet the recommendation set out in a number of policy documents which include recommendations of the Independent Care Review. The pilot commenced in October 2019 and currently consists of 0.5 FTE manager and 1.00 FTE social worker. To develop the various policies, systems and processes we established a steering group and were fortunate to have members of the City of Edinburgh's FGDM be part of the group. Due to relative small size of the service in Midlothian we have had to look at the areas that the service is able to focus on. We have chosen to concentrate our efforts on the following areas:

Pre- birth Family Meetings- all pre-birth children with a social work plan have the right to be offered a family meeting. Children aged 0-5 who have been referred for Initial child protection case conference.

Emergency family meetings and those on the cusp of care. To date the FGDM Service has received 43 referrals which include support to remain at home, to explore kinship options and sustain the kinship placement. Out of these referrals 13 did not proceed although the rest involved family meetings or significant pieces of work – this statistic is comparable with other FGDM services.

COVID supporting vulnerable families – People and Partnerships directorate including education, children’s services and CLL worked together and shared resources during school closures to make sure that all vulnerable families were supported. A directorate wide gatekeeping process was introduced to review referrals for families in need and provide appropriate supports including 1:1 youth work, places at early years and school hubs. The council worked in partnership with Midlothian Sure start and After school clubs to provide similar support during the summer holidays. Over the period of school closures children and young people attended school hubs. Over the summer 765 children from 599 families attended early years or activity hubs.

HFLC was a key part of providing support to vulnerable families during lockdown and summer 2020. Over 18 weeks Hawthorn supported 121 children from 63 vulnerable families. Hawthorn gained approval from the Care inspectorate to temporarily change their registration to provide support from birth to 16 to ensure families could be supported together. As a consequence of the ongoing need for family group and sibling support Hawthorn has now had a permanent variation to provide day care for children from birth to the end of primary school.

While some of Hawthorn’s normal activities and groups remain on hold due to COVID restrictions nursery placements have resumed and a number of families who were supported during lockdown have remained at Hawthorn. Hawthorn has also started providing 3-5 placements as part of Early Years expansion.

Given the new experiences prompted by COVID Hawthorn has sought further feedback from service users, staff and partners and is in the final plan for redesign and review will be shared in Q3 with a view to a formal review recommencing.

Blended CLL and Employability Learning Offer for Adults and Young People

CLL staff have undertaken consultation with learners and stakeholders on their preferred learning models. Small socially distanced face to face groups were preferred by all as their first choice of learning. The team have developed and refined their Covid 19 learning offer to reflect the needs of both young people and adults offering 1;1 outreach, small group work and online learning including foundation apprenticeships, Nat 5 Maths, literacy and numeracy, wellbeing and targeted employability programmes. CLL have both created and are delivering a learning offer for 100 young people across the 6 secondary schools who had planned to leave school in June to seek work. The PAVE and PAVE 2 programmes for 56 young people have been revised with a new more direct referral route in place to support young people in S4/5 , one to one support for vulnerable young people aged 16-19 has been expanded by additional resource transfer from Children and Families . Contracts have been awarded by the DYW to CLL for adult employability work delivering short courses in customer service and construction, The parental employability support programme funded by Scottish Government has been launched with staff recruited to the 2 posts and initial client referrals. The CLL service has taken over operation of Penicuik Town hall and is developing a user led management committee, similarly a user groups led management committee is being established for the Dalkeith Woodburn Community hub buildings (Aim High /MARC/Grassy Riggs).

02. Challenges and Risks

Q2 20/21:

Impact of Covid-19

Whilst we continue to operate a rota for staff being in the office. The impact of not being physical around their peers and having access to their line manager as easily as they did pre-covid, is having an impact on staff morale and practice. Whilst home working has its benefits, when managing crisis situations in particular it does pose challenges. Being able to respond with a home visit with your line manger often results in the de-escalation of a situation, however this is not always possible if you are home working in another area as is your line manager. The ability to manage the situation requires a different approach and planning. In order to ensure that staff are fully supported across the services and in conjunction with Health and Social Care colleagues we are looking at how we can provide staff with opportunities for relaxation, wellness and mindfulness. This is as a result of what staff told us in the recent staff survey and from communication with staff directly.

Young People with complex Needs:

Children’s Services budget continues to remain a significant and ongoing challenge. Some of this is in part as a result of several factors though we continue to discuss future planning with our Health and Social Care partners as well as external organisations.

Young people who require a high level of specialised care and have severe and complex needs. Whilst there is a lack of specialised resources for those young people who require this high level of support across Scotland, within Midlothian we have opened two additional houses to accommodate 5 young people. We have commissioned two different agencies to provide their packages of care and support. This good practice model allows the young people to remain within their communities, close to their families and attending Saltersgate School. Ongoing work around the transition from school into adult services continues

Secure Care:

Secure care is a very expensive resource and often children’s services have limited input as to whether or not a young person is secured. We have invested in our local care homes to ensure the workforce has capacity and the skills to manage young people with challenging behaviours. The Positive Approaches to risk taking guidance has

also proven to be beneficial to both the residential staff and the young people living in our care homes. Furthermore, the importance of having a multi-agency approach to young people who are at risk of secure is promoted via the Vulnerable Young Person's Protocol

Mental Health:

CAMHS (NHS) waiting list continues to be a challenge however within Midlothian we are keen to work together to identify other alternatives which could support the child/young person. A strategic mental health group is being established which shall report into the GIRFEC Board. We are keen to ensure that we have a good oversight of all the resources available and to capture the scale of need for wellbeing and specialised mental health services. We liaise regularly with our colleagues from CAMHS (NHS) in order to address any immediate concerns.

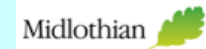
UNCRC:

The UNCRC bill published on 1 September 2020 is being considered by the Equalities and Human Rights Committee. If enacted will require a significant piece of work for the local authority and beyond. Whilst we are already adhering to many of the requirements, there will be a requirement to report every three years on how we comply with children's rights.

COVID supporting vulnerable families – as schools returned the gatekeeping groups has been put on hold. Across the county and directorate we continue to see the impact of COVID on children, young people and families. There is an acceptance that this shared resource group may be resumed at a later date.

CLL learning offer requires to be fleet of foot and flexible to meet the changing landscape of learners needs for both adults and young people with a strong focus on employability and addressing poverty. This is challenging with the restrictions on access to venues and technology for those digitally excluded but is being actively progressed. Covid restrictions make face to face employer engagement and work experience particularly challenging. We are working with partners in the Employability and Learning CPP group to develop virtual on line work experience offers. The return to a more restrictive lockdown will require CLL staff to revert back to community resilience support roles.

Childrens Services, Partnerships and Communities



Successes and Challenges

Corporate Performance Indicators (latest)

● 3 ✓ 10 🗺️ 0 📄 6

Service Plan Actions (latest)

▲ 6 ✓ 17 🗺️ 0

Service Plan PIs (latest)

● 0 ✓ 6 🗺️ 16 📄 10

Service Risks (latest)

▲ 4

Corporate PIs Off Target

PIs ● 3

% of service priority Actions on target / completed, of the total number

Percentage of complaints escalated and complete within 20 working days

Average time in working days for a full response for escalated complaints

Service Plan Actions Off Target

Actions ▲ 6

Deliver the actions in the child poverty plan to meet the requirements of the Child Poverty Act

CLL will continue to operate the school work experience programme working with schools and employers

STEM CLL will continue to support STEM activities including, Midlothian Science Zone Graduate apprenticeship, teacher STEM work experience placements, STEM ambassadors and P7 inspiration programme

Continue to increase number of Modern Apprentices supported by CLL

Support learning and development opportunities in the community for people from underrepresented groups

Develop new learning activities to respond to the challenges of community empowerment, community cohesion, peer support and new planning legislation

Service Plan PIs Off Target

PIs ● 0

There are no PIs Off Target

High Risks

Risks ▲ 0

There are 4 Medium Risks and no High Risks

Key
PIs ● Off Target
✓ On Target
🗺️ Data Only
📄 Data Not Yet Available

Key
Actions ▲ Off Target
✓ On Target/Complete
🗺️ Data Not Yet Available

Key
PIs ● Off Target
✓ On Target
🗺️ Data Only
📄 Data Not Yet Available

Key
Risks ▲ High Risk/Medium Risk
🗺️ Data Not Yet Available

Childrens Services, Partnership and Communities PI summary


1. Making the best use of our Resources

Priorities	Indicator	Q2 2019/20	2019/20	Q2 2020/21				Annual Target 2020/21	Feeder Data	Value
		Value	Value	Value	Status	Note	Short Trend			
01. Manage budget effectively	Performance against revenue budget	£15.374m	£15.139m	£19.402m		Q2 20/21: On Target		£19.564m		
02. Manage stress and absence	Average number of working days lost due to sickness absence (cumulative)	3.77	11.02	2.75		Q2 20/21: On Target. Absence figures have reduced due to a combination of the positive aspect of remote working and also that we have continued to monitor absence for covid as special leave		4.50	Number of days lost	1,427.88
									Number of FTE in service	129.55

2. Corporate Health







Priorities	Indicator	Q2 2019/20	2019/20	Q2 2020/21				Annual Target 2020/21	Feeder Data	Value
		Value	Value	Value	Status	Note	Short Trend			
03. Complete all service priorities	% of service priority Actions on target / completed, of the total number	100%	100%	73.91%		Q2 20/21: Off Target 17 out of 23 Actions are On Target. A number of those Off Target areas were on hold due to COVID-19 and staff leading community resilience work.		90%	Number of service & corporate priority actions	23
									Number of service & corporate priority actions on tgt/completed	17
04. Process invoices efficiently	% of invoices paid within 30 days of invoice receipt (cumulative)	98%	98%	99%		Q2 20/21: On Target		95%	Number received (cumulative)	6,468
									Number paid within 30 days (cumulative)	6,392
05. Improve PI performance	% of Service PIs that are on target/ have reached their target. (does not include Corporate PIs)	90.91%	100%	100%		Q2 20/21: New service - There is a range of new PIs for 20/21, they have all been reviewed this quarter and those with no data yet will be updated next quarter.		90%	Number on tgt/complete	34
									Total number of PI's	34
06. Control Risk	% of high risks that have been reviewed in the last quarter	100%	100%	100%		Q2 20/21: On Target		100%	Number of high risks reviewed in the last quarter	0
									Number of high risks	0

3. Improving for the Future

Priorities	Indicator	Q2 2019/2 0	2019/2 0	Q2 2020/21				Annual Target 2020/2 1	Feeder Data	Value
		Value	Value	Value	Status	Note	Short Trend			
07. Implement Improvement Plans	% of internal/external audit actions progressing on target or complete this quarter.	100%	100%	100%		Q2 20/21: On Target		90%	Number of internal/external audit actions on target or complete	3
										Number of internal/external audit actions

Children's Services, Partnership and Communities Complaints Indicator Summary

Commitment to valuing Complaints

Indicator	Q2 2019/20	2019/20	Q2 2020/21			Annual Target 2020/21
	Value	Value	Value	Status	Note	
Number of complaints received (quarterly)	11	43	7		Q2 20/21: Data only	
Number of complaints closed in the year	10	42	7		Q2 20/21: Data only	
Number of complaints upheld (quarterly)	1	10	3		Q2 20/21: Data only	
Number of complaints partially upheld (quarterly)	2	11	0		Q2 20/21: Data only	
Number of complaints not upheld (quarterly)	5	19	4		Q2 20/21: Data only	
Average time in working days to respond to complaints at stage 1	2.5	5	2.5		Q2 20/21: On Target	5
Average time in working days to respond to complaints at stage 2	6	18.69	20		Q2 20/21: On Target	20
Average time in working days for a full response for escalated complaints	20.71	20.89	25.67		Q2 20/21: Off Target There are 3 escalated complaints, one of which took more than the targeted 20 days to respond to.	20
Percentage of complaints at stage 1 complete within 5 working days	100%	71.43%	100%		Q2 20/21: On Target	95%
Percentage of complaints at stage 2 complete within 20 working days	100%	75%	100%		Q2 20/21: On Target	95%
Percentage of complaints escalated and complete within 20 working days	71.43%	78.95%	66.67%		Q2 20/21: Off Target 3 complaints were escalated and of that 2 of the 3 were complete within 20 working days.	95%
Number of complaints where an extension to the 5 or 20 day target has been authorised (quarterly)	1	5	0		Q2 20/21: Data only	

Children's Services, Partnership and Communities Action report



01. Increase the proportion of C & YP who feel safe in their homes, communities, school and online

Code	Action	Due Date	Icon	Progress	Comment & Planned Improvement Action
CSPC.P.1.2	Develop a pathway with alternative models of care for those CEYP who are entitled to aftercare	31-Mar-2021		50%	Q2 20/21: National Housing Project was launched on 1 July 2020 in Midlothian. The 1st cohort of young people to enter the project has been identified.


02. Increase support for children and young people affected by domestic abuse, parental alcohol or drug misuse

Code	Action	Due Date	Icon	Progress	Comment & Planned Improvement Action
CSPC.P.2.1	Evidence further implementation of the Safe & Together model across children's services	31-Mar-2021		50%	Q2 20/21: On Target Learning and Development have carried out 2 training sessions in 2020/21 with 17 staff attending. Further courses are scheduled throughout the year. Target 75 of CS Staff
CSPC.P.2.2	Draft Key principles for child protection case conferences using the Safe & Together Approach	31-Mar-2021		40%	Q2 20/21: Impact of C-19 has led to some delays though we are working with Learning and Development colleagues to develop virtual training and seminars



03. Reduce the number of children and young people living in households affected by Poverty

Code	Action	Due Date	Icon	Progress	Comment & Planned Improvement Action
CSPC.P.3.1	Offer income assessment and support to families impacted by Poverty.	31-Mar-2021		50%	Q2 20/21: Worker employed via CAB and has started taking referrals. Evaluation process agree which monitor impact and set baseline data for 2021-2022
CSPC.P.3.2	Introduce supper club at HFLC with a focus on budget meals and linking families with budgeting support.	31-Mar-2021		50%	Q2 20/21: Delay due to Covid-19 –initiative dependant on the Covid-19 restrictions.



04. Increase the numbers of children and young people receiving timely and effective support

Code	Action	Due Date	Icon	Progress	Comment & Planned Improvement Action
CSPC.P.4.1	All children (under the age of 5) to be considered for a FGDM when placed on a CSO or CP Register	31-Mar-2021		50%	Q2 20/21: This has now been made mandatory within our FGDM processes



05. Increased voice of learners and citizens to influence improvements within Learning and Development in our Community

Code	Action	Due Date	Icon	Progress	Comment & Planned Improvement Action
CSPC.P.5.7	Midlothian Youth Platform continue to increase membership to represent Midlothian young people	31-Mar-2021		50%	Q2 20/21: Midlothian Youth Platform continue via online support and information gathering from young people
CSPC.P.5.8	Develop Penicuik's Cowan Institute (Town Hall) as a community learning base and community operated centre.	31-Mar-2021		70%	Q2 20/21: In progress. Wifi installed, work ongoing on fabric of building. Most groups have not restarted due to Covid but some small socially distanced activities are currently being piloted.


06. Young people, adults and families are supported to improve their life chances through the development of skills for Learning, Life and Work

Code	Action	Due Date	Icon	Progress	Comment & Planned Improvement Action
CSPC.P.6.2	Continue to increase number of Modern Apprentices supported by CLL	31-Mar-2021		0%	Q2 20/21: Off Target No new MA; contract has been issued so numbers remains static
CSPC.P.6.3	Continue to increase number of Foundation Apprenticeships supported by CLL	30-Jun-2021		50%	Q2 20/21: On Target New contract for FA level 4/5 awarded to add to current FA level 6 contract



07. Partnership working increases the number of young people securing and sustaining positive destinations and developing their careers

Code	Action	Due Date	Icon	Progress	Comment & Planned Improvement Action
CSPC.P.7.2	Develop a flexible response to ensure a positive and sustained destination is achieved	30-Jun-2021		50%	Q2 20/21: On Target Positive destination remain above national average at 93.4 % participation rate for 16-19 year olds
CSPC.P.7.3	Deliver the programme for alternative vocational education (PAVE)	30-Jun-2021		50%	Q2 20/21: On Target


08. Services are more responsive to the needs of Equalities groups

Code	Action	Due Date	Icon	Progress	Comment & Planned Improvement Action
CSPC.P.8.1	Support learning and development opportunities in the community for people from underrepresented groups	31-Mar-2021		0%	Q2 20/21: This is on hold due to Covid 19 and staff leading community resilience work and most learning provision not taking place





09. Sustain resources for activity in the current funding climate




Code	Action	Due Date	Icon	Progress	Comment & Planned Improvement Action
CSPC.P.9.1	Support the Third Sector and communities to access funding	31-Mar-2021		50%	Q2 20/21: Poverty grants allocated. Working in partnership with MVA to support groups and avoid duplication of effort. Midlothian Compact signed
CSPC.P.9.2	Develop new learning activities to respond to the challenges of community empowerment , community cohesion, peer support and new planning legislation	31-Mar-2021		0%	Q2 20/21: This is on hold due to Covid 19 and staff leading community resilience work

10. There is a reduction in the number of people living in Poverty in Midlothian

Code	Action	Due Date	Icon	Progress	Comment & Planned Improvement Action
CSPC.P.10.1	Deliver the actions in the child poverty plan to meet the requirements of the Child Poverty Act	31-Mar-2021		0%	Q2 20/21: October 2020 level of poverty 25% Actions from IOM to help deliver this target.

11. Life-Long Learning & Career-Ready Employability

Code	Action	Due Date	Icon	Progress	Comment & Planned Improvement Action
CSPC.P.11.1	FE, HE increase –Continue to increase number of Foundation Apprenticeships supported by CLL, working in partnership with schools and Edinburgh College.	30-Jun-2021		50%	Q2 20/21: On Target New contract for FA level 4/5 awarded to add to current FA level 6 contract
CSPC.P.11.2	Continue to increase the number of Modern Apprenticeships supported by CLL	31-Mar-2021		50%	Q2 20/21: On Target Numbers sustained
CSPC.P.11.3	CLL will continue to operate the school work experience programme working with schools and employers	30-Jun-2021		0%	Q2 20/21: Covid has prevented school work experience operating except for a small number of vulnerable pupils on longer term arrangements
CSPC.P.11.4	CLL will offer places to vulnerable young people and adults under the Scottish Government funded 'No one left behind' programme	31-Mar-2021		50%	Q2 20/21: On Target

Code	Action	Due Date	Icon	Progress	Comment & Planned Improvement Action
CSPC.P.11.5	CLL will deliver the merged PAVE/PAVE2 programme supporting care experienced and other vulnerable young people in transition from schools to post school living.	30-Jun-2021		50%	Q2 20/21: On Target
CSPC.P.11.6	CLL will continue to support the Champions group of care experienced young people and the Kids in Charge carers group	31-Mar-2021		50%	Q2 20/21: On Target
CSPC.P.11.7	STEM CLL will continue to support STEM activities including, Midlothian Science Zone Graduate apprenticeship, teacher STEM work experience placements, STEM ambassadors and P7 inspiration programme	31-Mar-2021		0%	Q2 20/21: STEM activity affected by COVID 19 pandemic , staff used for community resilience response

Children's Services, Partnership and Communities PI Report



01. Increase the proportion of C & YP who feel safe in their homes, communities, school and online

PI Code	PI	Q2 2019/20	Q2 2020/21				Benchmark
		Value	Value	Target	Status	Note	
CSPC.P.1.2a	Implementation of National House Project and identify 8 young people who are working towards independent living via this resource					Q2 20/21: On Target Workers in place and young people identified	
CSPC.P.1.2b	Increase the number of CEYP who report they feel safe once they leave care		N/A			Q2 20/21: Annual Data Annual reporting via Corporate parenting strategy	

02. Increase support for children and young people affected by domestic abuse, parental alcohol or drug misuse



PI Code	PI	Q2 2019/20	Q2 2020/21				Benchmark
		Value	Value	Target	Status	Note	
CSPC.P.2.1a	Increase the number of staff who have undertaken safe & together training		N/A			Q2 20/21: Annual Data Annual Review March 2021	
CSPC.P.2.1b	Measure number of staff attending S&T consultation sessions		N/A			Q2 20/21: Annual Data Annual survey, review, focus group and measurement of repeat IRD's Feb/Mar 2021	
CSPC.P.2.1c	No of referrals to Family First		N/A			Q2 20/21: Not Available On hold due to Covid-19	
CSPC.P.2.1d	Increase number of referral to Developing Dads Group		N/A			Q2 20/21: Not Available Delay due to Covid-19	

PI Code	PI	Q2 2019/20	Q2 2020/21				Benchmark
		Value	Value	Target	Status	Note	
CSPC.P.2.2a	Measure the percentage of families who report they feel safer utilising the safe & together approach		N/A				Q2 20/21: Annual Data Annual survey, review, focus group and measurement of repeat IRD's Feb/Mar 2021


03. Reduce the number of children and young people living in households affected by Poverty

PI Code	PI	Q2 2019/20	Q2 2020/21				Benchmark
		Value	Value	Target	Status	Note	
CSPC.P.3.1a	Offer an income assessment too all parents/carers at LAAC/LAC/CP conference/reviews		100%				Q2 20/21: On Target 100% as of October 2020 now post holder in place at CAB
CSPC.P.3.1b	Offer income assessments to families at HFLC						Q2 20/21: As of October 2020, 1 X monthly day provided



04. Increase the numbers of children and young people receiving timely and effective support

PI Code	PI	Q2 2019/20	Q2 2020/21				Benchmark
		Value	Value	Target	Status	Note	
CSPC.P.4.1a	What percentage of FGDM conferences were offered		100%	100%			Q2 20/21: On Target These are now mandatory as of September 2020
CSPC.P.4.1b	What percentage of children de-registered had a FGDM		100%	100%			Q2 20/21: On Target there are now mandatory as of September 2020
CSPC.P.4.1c	What percentage of children placed on a CSO at home had FGDM		N/A				Q2 20/21: Not yet available Following now mandatory as of September 2020. All pre-birth children with a social work plan have the right to be offered a family meeting. Children aged 0-5 who have been referred for Initial Child Protection Case Conference. Emergency family meetings and those on the cusp of care


05. Increased voice of learners and citizens to influence improvements within Learning and Development in our Community


PI Code	PI	Q2 2019/20	Q2 2020/21				Benchmark
		Value	Value	Target	Status	Note	
CSPC.P.5.7a	MYP membership increases						Q2 20/21: Not Available Midlothian Youth Platform continue via online support and information gathering from young people
CSPC.P.5.8a	Completion of transfer to CLL, user group established, capital works completed						Q2 20/21: On Target Transfer almost completed, work underway, no user group due to current Covid restrictions and use of building

06. Young people, adults and families are supported to improve their life chances through the development of skills for Learning, Life and Work


PI Code	PI	Q2 2019/20	Q2 2020/21				Benchmark
		Value	Value	Target	Status	Note	
CSPC.P.6.2a	Numbers of MA' positive completions delivered by CLL		111				Q2 20/21: Data Only There is no indicator value for this performance indicator– the number of apprentices on the programme vary from year to year (as the length of apprenticeships can vary from 18month to four years). In the Financial Year 2019/2020 we had 146 apprentices on the programme with 23 successfully competing. This year we have 111 apprentices and 24 have successfully completed up to the end of Quarter 2.
CSPC.P.6.3a	Numbers of FA' positive completions delivered by CLL		N/A				Q2 20/21: Data Only FA's are currently delivered in a two year contract timeframe, the cohort that are part of the 2091/2021 contract will not complete until June 2021.

07. Partnership working increases the number of young people securing and sustaining positive destinations and developing their careers

PI Code	PI	Q2 2019/20	Q2 2020/21				Benchmark
		Value	Value	Target	Status	Note	
CSPC.P.7.2a	Number of 16-19 year olds who's participation status in the labour market/learning activity is unknown		78				Q2 20/21: Data only at this time, due to Covid restrictions

PI Code	PI	Q2 2019/20	Q2 2020/21				Benchmark
		Value	Value	Target	Status	Note	
CSPC.P.7.3a	The number of young people participating in merged PAVE/PAVE 2 programme		56			Q2 20/21: Data Only An increase on last year's capacity	
CSPC.P.7.3b	The % of PAVE/PAVE2 participants who gain 5 awards at Nat 3 level		N/A			Q2 20/21: Not Available	

08. Services are more responsive to the needs of Equalities groups








PI Code	PI	Q2 2019/20	Q2 2020/21				Benchmark
		Value	Value	Target	Status	Note	
CSPC.P.8.1a	The number of participants from ethnic minorities participating in CLL Programmes		N/A			Q2 20/21: Off Target All programmes have been on hold since February 2020 – some limited ones restarted October	
CSPC.P.8.1b	The number of participants from areas of deprivation taking part in CLL programmes		N/A			Q2 20/21: Off Target All programmes have been on hold since February 2020 – some limited ones restarted October	
CSPC.P.8.1d	Dedicated equalities week in universal and targeted youth work services		N/A			Q2 20/21: Not Available This has not happened due to C19, no youth clubs open.	
CSPC.P.8.1e	Provide youth work support to all Champions group, Kids in Charge group and Care experienced annual event		2	2		Q2 20/21: On Target Annual event cancelled due to Covid , other aspects on target	

09. Sustain resources for activity in the current funding climate


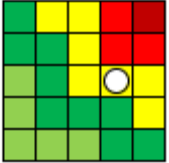

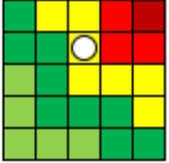

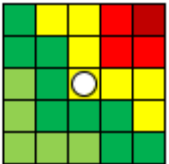
PI Code	PI	Q2 2019/20	Q2 2020/21				Benchmark
		Value	Value	Target	Status	Note	
CSPC.P.9.1a	The number of external (non-council)		8	8		Q2 20/21: On Target 8 Town centre capital grants fund applicants supported	


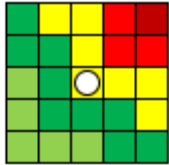
PI Code	PI	Q2 2019/20	Q2 2020/21				Benchmark
		Value	Value	Target	Status	Note	
	grants/funding applied for supported by CLL						
CSPC.P.9.2a	Instances of bespoke 1-1 support to community and voluntary groups on funding, capital projects, governance, income generation, and organisational development.		N/A				Q2 20/21: Off Target On hold due to Covid – staff undertaking lead roles in community resilience work

11. Life-Long Learning & Career-Ready Employability

PI Code	PI	Q2 2019/20	Q2 2020/21				Benchmark
		Value	Value	Target	Status	Note	
CSPC.P.11.1a	Number of FA starts		116			Q2 20/21: Data Only	
CSPC.P.11.2a	Number of MA's competing to a positive outcome		24			Q2 20/21: Data Only	
CSPC.P.11.3a	Number of placements		0			Q2 20/21: Data Only Due to Covid19	
CSPC.P.11.4a	Number of places		16			Q2 20/21: Data Only	
CSPC.P.11.5a	Awards gained by PAVE participants 40 young people participating in new merged programme over the academic year		56	40		Q2 20/21: On Target	
CSPC.P.11.6a	2 groups of young care experienced and young carers supported		2	2		Q2 20/21: On Target	
CSPC.P.11.7a	Number of STEM (Science technology engineering and maths) learning activities delivered by CLL		0			Q2 20/21: No data STEM work suspended due to Covid	

Children's Services, Partnership and Communities Risks

Code & Title	Risk Identification	Risk Control Measure	Risk Evaluation	Related Action	Related action latest note	Current Risk Matrix	Risk Score
C.RR.01 – 23 GIRFEC Children & Young People’s (Scotland) Act 2014	Lack of suitable accommodation for those 16+ who are unable to reside with previous foster carers, or in residential houses due their chaotic lifestyle choices. Financial impact upon children’s services budget and the homeless budget is significant.	New project the National Housing Project has been set up and commenced work with 10 young people. They shall have to undertake 6 assessment in order to secure their own tenancy where support will be offered.		Working with Midlothian Housing team and other private landlords to secure 10 tenancies to allow this work to progress.	Q2 20/21: This is an ongoing piece of work that requires support across the council and beyond to ensure we are all meeting our responsibility in relation to corporate parenting	 <p>Likelihood</p> <p>Impact</p>	12
C.RR.01 – 25 Unplanned Overspend	The risk of unplanned overspend is always a concern within a needs met service. Children & Young people’s safety is the priority and this can result in significant costs being incurred	Where possible care planning around those families who are at increased risk of requiring external placements are monitored and reviewed regularly by multi-disciplinary team to try and reduce risk		Budget monitoring is undertaken by service managers every quarter with Finance. Any unexpected costs are raised immediately with Chief Officer and Finance to manage as best as possible any potential overspend	Robust financial awareness by all managers and monitoring by service managers ensures that there is a clear overview of spend. Any concerns would be raised with Executive Director	 <p>Likelihood</p> <p>Impact</p>	12
C.RR.01-09 RESOURCES – High costs of external accommodation	The risk relates to the high costs incurred as a result of using external residential or educational placements or external fostering agencies. High risk group are those children and young people with severe and complex needs..	01 – Chief Officer of MARG has an overview of all external requests and placements. Placements requests are reducing however there is still the risk of unexpected placements happening via children’s hearing systems or courts.		Continue to be creative in our managing high risk cases that allow for young people to remain within their communities. If a placement is required then ensure that this is time limited with a robust plan to return to Midlothian in place at the earliest opportunity	Q2 20/21 Placement requests are less frequent however we need to continue to work with partners to ensure that where possible all C&YP remain in Midlothian .	 <p>Likelihood</p> <p>Impact</p>	9

Code & Title	Risk Identification	Risk Control Measure	Risk Evaluation	Related Action	Related action latest note	Current Risk Matrix	Risk Score
C.RR.01-10 Mental Health	CAMHS waiting list continues to grow therefore we require alternative solutions which offer support to children and young people at an earlier stage	MEAP Funding secured and work progressing. Strategid Mental Health Sub Group that links into GIRFEC Board which will track and monitor progress and report on this. SG Funding for other Mental Health Projects, counsellors in school .		Big Lottery Funding bid secured. Ongoing working groups involving EP's, CS Staff, CLL, Health, Education and voluntary sector to look at a variety of supports for those who have issues with mental health.	Q2 20/21: Strategic mental health group up and running and school counsellors are being recruited. New Manager in post to support development of mental health actions.	 <p>Likelihood</p> <p>Impact</p>	9

Published Local Government Benchmarking Framework - Children's Services

