

Estate Walkabout:

Andykelly

Royal Scots

Date: 24th January 2024

Time: 10am – 12pm

Attendees:

Kirsty Rodgers (Housing officer)

Yvonne Montgomery (Tenant Participation Officer)

Victor (waste management officer)

Dianne Alexander (Councillor – Bonnyrigg)

This estate walkabout took place on Wednesday 24th January at 10am. The walkabout had been advertised with posters put on lamp posts and up in stairwells. These gave an email address and telephone number to allow residents to raise any issues prior to the estate walkabout. Anyone unable to attend could also report any issues on this number. Contact was made with councillor to attend and waste management officer.

Royal Scots Medway:

It was observed that the street was overflowing in rubbish, but this was down to the strong winds that have taken place over the last few days. Housing officer observed that there was not the correct number of bins in the bin area which may be contributing to more rubbish on floor. At the start of the street there was furniture at the side of the building.

Action:

Housing officer to send out letters to each resident in stair asking them to request new bins. Housing officer has been in contact with resident regarding furniture at side of building and they advised they are waiting on uplift. Housing officer to check this has been uplifted.

Royal Scots Place:

2 x gardens had furniture in garden.

Action:

Housing officer is aware and has spoken to resident who advised they are waiting on uplift. Housing officer to check this in few weeks.

Andy Kelly View:

Resident came out and advised that there have been issues with another resident and police have been in attendance several times. No other issues in street.

Action:

Housing officer advised that police are aware of the situation and are dealing with the residents.
Housing officer to continue to monitor the residents.

Andy Kelly Court:

No issues.

Resident came to discuss with housing officer that they require to be moved from their flat due to ASB with another resident in the stair and that she has some repairs required to be actioned.
Housing officer advised that they would need to contact repairs and request a clerk of works inspection for the wall inside the property to be looked at.